

◀ IMPORTANT UPDATE ▶

The attached Region Letter has been updated. Refer to the details below.

DATE	TOPIC
11/21/2024	<ul style="list-style-type: none">Recall amended to include 2023-2025 Corolla HV

The most recent update in the attached Region Letter will be highlighted with a red box.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.

TOYOTA MOTOR
NORTH AMERICA

Quality

INTEROFFICE MEMORANDUM

Original Publication Date: September 20, 2024

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross 
Vice-President, Product Quality and Service SupportSAFETY RECALL 24TA11 (*Remedy Notice*)Certain 2023- 2024 Model Year Corolla Cross HV & Certain 2023- 2025 Model Year Corolla HV
Temporary Hard Brake Pedal During Cornering

Specific information for Region support is provided below.

On September 20, 2024 Toyota filed Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall on 2023-2024 model year Corolla Cross HV vehicles.

On November 21, 2024 Toyota amended the previously filed Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA). The amended defect information report (DIR) expanded the recall to include certain 2023-2025 Corolla HV vehicles.

Condition

In certain situations, during brake application when turning a corner, a driver may temporarily experience a hard brake pedal that can cause the stopping distance to be more than expected. This can increase the risk of a crash.

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on November 21, 2024.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.