

Reference Number: GCUS-3-3370

N242466950 - Safety Recall - Potential Brake Line Leak - Inspection Procedure Available

GENERAL MOTORS

DCS7019

URGENT - DISTRIBUTE IMMEDIATELY

Date: September 19, 2024

Subject: N242466950 - Safety Recall

Potential Brake Line Leak

Inspection Procedure Available

Models: 2013-2019 Chevrolet Express

2013-2019 GMC Savana

General Motors is releasing Safety Recall N242466950 today.

What Should Dealers Do: Dealers should review IVH or the Dealer Maxis reports for VINs in their inventory. Dealers can view the attached bulletin and it will also be displayed in Service Information tomorrow.

The parts needed to complete the required repair are not yet available. All VINs have been placed in "Incomplete. Remedy Not Available" status.

This bulletin contains an inspection procedure for both dealer inventory and customer vehicles.

Vehicles that pass the inspection with no further action required can be delivered and closed using the "Inspect Only – Vehicle Passed Inspection (No Further Action Required)" labor code 9107636.

Vehicles that passed the inspection due to prior repair but will require future line replacement can be delivered and the recall will remain open until the line is replaced in the future. Please submit under labor code 9106731 "Inspect Only – Vehicle Passed Due to Prior Repair but Will Require Future Line Replacement – claim submission will not close field action".

It is estimated that a very small percentage of the involved vehicles will fail the inspection and require part replacement. Vehicles that do not pass the inspection must be held and not delivered to customers until the repair is completed. The bulletin will be updated when the remedy and required parts become available, at which time those vehicles can be repaired, closed, and delivered.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

A Stock VIN list is not included as our records show there are no vehicles in dealer new inventory.

END OF MESSAGE