

From: [noreply-bms-notifications](#)
To: [DL-BMS Message Monitors](#)
Subject: Reminder – Integrated Brake In-Car/In-app Customer Notification
Date: Thursday, October 23, 2025 2:48:16 PM

Publish Date: October 23, 2025
From: Technical Service
Expiration Date: November 6, 2025

DCSnet Message
Reference

Subject: **Reminder – Integrated Brake In-Car/In-app Customer Notification**

We have identified some customers may continue to receive the In-Car/In-App Communication (B34 05 24) even after having their Integrated Brake Recall completed. This is due to 2 separate matters:

The warranty claims for both the Integrated Brake Recall (B34 02 24, B34 04 24 or B34 07 24) and Customer In-Car/In-App Communication (B34 05 24) have not been submitted yet.

Or

The message has not been acknowledged (by clicking the “Find out more” button) at least once from the customer.

Please ensure to submit your warranty claims for both the Integrated Brake Recall (B34 02 24, B34 04 24 or B34 07 24) and Customer In-Car/In-App Communication (B34 05 24) campaigns as soon as possible upon completion. This will remove the daily In-Car/In-App communications preventing the customer from continuing to be notified after the campaign has been completed. Only the warranty claims will stop the notification, not the replacement of the part in the vehicle.

Thank you for your continued assistance.

Sincerely,

Technical Service

Attachments:
No Attachments

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All
BMW SAV (Light Trucks) CC-All

