



MAZDA DEALER EMAIL

October 2, 2024

Attention: Mazda General, Parts and Service Managers

Subject: MDRT Tool Shipment for Safety Non-Compliance Recall 6924I – Front Air Bags May Not Deploy Properly - affecting 2016-2023MY MX-5 Miata vehicles

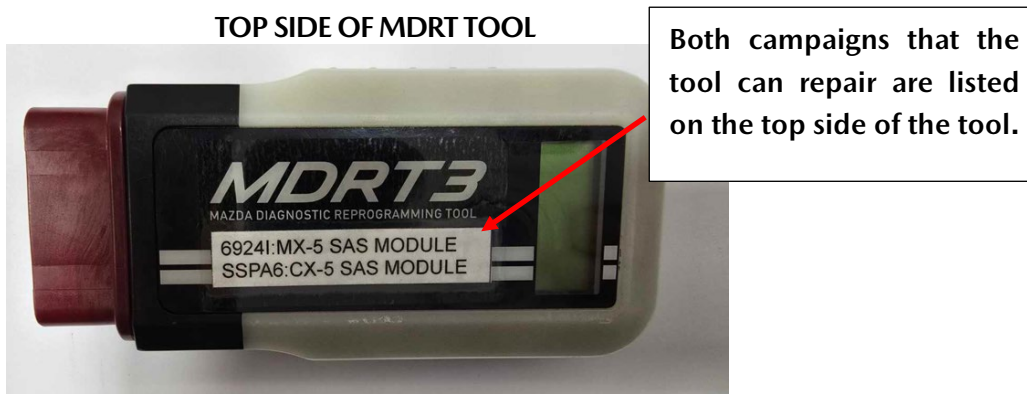
Dear Mazda Dealer Colleagues,

We are happy to report the 6924I MDRT tools will ship to all remaining U.S. Dealers on October 2, 2024 via UPS Overnight delivery arriving the next day. Your Mazda District Service Manager will be given the UPS tracking information for your tool. This tool will arrive with a unique barcode serial number assigned to your dealer. Once received, this tool must be stored in Drawer #15 in your Mazda Tool Storage cabinets. ***If this tool is lost or physically damaged there will be a \$1,000 charge to your dealership.*** Once you receive this tool, you can repair all vehicles in the campaign immediately. Please do not wait for the campaign to be in OPEN status.

Mazda Dealers with MDRT already shipped: If you were shipped an MDRT Tool prior to October 2 (today) the tool is the same and you will not receive another MDRT tool. As instructed, please keep this tool in Drawer #15 in your Mazda Tool Storage cabinets.

Lost, Misplaced, Damaged or non-Working Tools: If you lose or damage this tool, or if your tool is not working please fill out the Dealer Recall Help Form located on [OneMazda](#), so another tool can be sent to your dealership.

Campaign SSPA6 - As in the photo below, this tool can also fix Campaign SSPA6 - 2016 CX-5 Passenger Frontal Air Bag Concern. Please do not ship your existing SSPA6 tool back until requested by the Recall Team.



BOTTOM SIDE OF MDRT TOOL



Your dealer code and unique
barcode assigned to your store.
DO NOT REMOVE THIS LABEL.

Please make certain the appropriate personnel in your dealership are aware of this MDRT tool shipment before contacting your District Service Manager or Dealer Recall Help. Your understanding and support are greatly appreciated.

Sincerely,

Mazda North American Operations

Travis Young

Manager, Recalls

Technical Services Division