



Service Engineering Operations
Customer Service Division

Ford Motor Company
PO Box 1904
Dearborn, Michigan 48121

September 13, 2024

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice – Safety Recall 24S60**
Certain 2024 Model Year Bronco Sport Vehicles
Calibration Update

REF: **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD – Safety Recall 24S24**
Dated: May 20, 2024

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Bronco Sport	2024	Hermosillo	October 24, 2023

US population of affected vehicles: 76
Affected vehicles are identified in OASIS.

REASON FOR THIS SAFETY RECALL

All of the affected vehicles were incorrectly produced with 2023 Model Year Powertrain Control Module (PCM) calibrations. Affected vehicles are unable to receive the remedy software associated with safety recall 24S24 or may have received an incomplete repair under 24S24. If the remedy is not complete, the BCM and PCM calibrations may be unable to detect a sudden battery degradation while driving. If the battery suddenly degrades during a drive it can lead to a vehicle that is unable to restart after an auto stop/start event or experience a stall while coming to a stop at low speed. Either of these conditions may be accompanied by a loss of 12-volt accessories, including hazard lights. A loss of motive power can increase the risk of a crash.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall.
A complete Dealer Bulletin is expected to be provided to dealers in the fourth quarter of 2024 when it is anticipated that software and repair instructions will be available to support this safety recall.

For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

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