

**Reference Number: GCUS-3-3360**

**Stop Delivery Order for Noncompliance Recall N242468880 - Headlamp Flicker**

GENERAL MOTORS

DCS7009

URGENT - DISTRIBUTE IMMEDIATELY

Date: September 12, 2024

Subject: Stop Delivery Order for Noncompliance Recall N242468880

Headlamp Flicker

Models: 2024 GMC Canyon

**STOP DELIVERY ORDER**

Effective immediately, stop the delivery of certain 2024 model year GMC Canyon vehicles in new or used vehicle inventory. General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about a noncompliance recall that involves these vehicles. The GM recall number is N242468880.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the noncompliance is remedied.

General Motors has decided that certain 2024 model year GMC Canyons fail to conform to Table I-a: "Required Lamps and Reflective Devices" of Federal Motor Vehicle Safety Standard FMVSS No. 108, "Lamps, reflective devices, and associated equipment." The left and/or right headlamps may flicker under various conditions, including while driving and while the vehicle is in park. Headlamp flickering may momentarily decrease the effectiveness of the vehicle's headlamps, increasing the risk of a crash.

Dealers will replace a module in the headlamp that includes the correct software.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system has been updated for this recall. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory. To identify involved vehicles in dealer used inventory, run an Open VIN Report or Field Action Initiation Report using Field Action Reports-GFAM within the Maxis Dealer Application in GlobalConnect.

**Frequently Asked Questions Document (FAQs)**

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will display "09/12/24" under Release Date and "Incomplete – Remedy Not Available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

We are working with the supplier to obtain the required parts as quickly as possible. When a sufficient quantity of parts are available, the recall bulletin will be released and dealers can begin repairing vehicles.

END OF MESSAGE