

IMPORTANT SAFETY RECALL INFORMATION
Safety Recall Campaign 0186
MY24 Center-Cooled Touring Regulator Wiring

To: Worldwide Dealers

Roles:

Dealer Operator, General Manager, All P&A Roles, All Service Roles, Vehicle Sales Manager

September 16, 2024

Dear Dealer:

Harley-Davidson has learned that on certain MY24 Touring and CVO Touring motorcycles (see chart below), built between 10/27/2023 and 07/18/2024 at York Vehicle Operations, the regulator output wire (red wire) may rub on the front corner of the crankcase. Over time, the wire insulation may wear, exposing the wire and potentially causing a short to ground. If this occurs, the 60-amp main fuse may open, resulting in a loss of propulsion, combined with a loss of all electrical power, without prior indication to the rider. The unexpected loss of propulsion combined with the loss of all electrical power while in motion, without the ability to restart, may increase the risk of a crash.

We have voluntarily declared that this condition constitutes a safety defect to allow us to formally recall (Campaign 0186) all affected motorcycles. The remedy is to first confirm that the motorcycles are covered by this recall. If covered, perform the recommended recall update per Service Bulletin M1657 (the "Bulletin"). The bulletin outlines the repair and credit procedures for the recall update, and additional relevant information.

Not all vehicles will require use of the recall kit for repairs. However, in the unlikely event that wiring damage is found, recall kit (part number 91500119) will be used for Campaign 0186. Recall kits will begin shipping the week of October 14, 2024. Due to limited initial availability, recall kits will not be available for dealer order at the time of launch. Recall kits will be sent in wave shipments globally based on availability.

In the interest of our customers' safety, and as required by federal law, you may sell but **not deliver** any affected motorcycles until the recall remedy is complete. **Please refer to *H-Dnet / My Toolbox / Warranty Campaign Center*. Select "Safety Campaign Open VIN list," then select "0186" Campaigns to view the VIN list.**

In accordance with federal regulations administered by the National Highway Traffic Safety Administration (NHTSA) and other appropriate market-specific government agencies, Harley-Davidson or authorized Harley-Davidson dealers will provide notice to all owners of record of affected products with direction to arrange for the recall service.

If you have any questions related to this recall, you can contact us at:

- U.S. dealers: Call 800-664-7762 and select the appropriate prompts
- International dealers: Contact your regional office

We take pride in the quality standards and controls we employ in our drive to lead the industry and deliver the world's most desirable motorcycles. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.
Recall 0186

Recall 0186 Model Year List (production date range: October 27, 2023 to July 18, 2024)

Model Year	Model	Countries
2024	FLHXSE	Worldwide*
2024	FLTRXSE	Worldwide*
2024	FLTRXSTSE	Worldwide*
2024	FLHX	Worldwide*
2024	FLTRX	Worldwide*

* - Only Motorcycles produced at York Vehicle Operations (YVO)

Key Dates:

- Between September 16 and September 20, 2024 – Dealer Communication and Service Bulletin released.
- Between September 23 and September 27, 2024 – Owner Letters mailed.
- Recall kits will begin shipping on or about October 14, 2024.