



Safety Recall Alert

To: Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Region: U.S.
 CAN

Bulletin: SRA-V24-07
Date: September 11, 2024
Valid to: N/A
Action Required? Yes No

From: Corey Martin, Product Regulation Specialist
Subject: Safety Recall RVXX2407, Wheel Nut Torque

Description of Defect:

Certain VN and VHD model trucks may have wheel nuts that were not torqued to specification. Insufficiently tightened lug nuts on the wheels may result in the loosening of the wheel attachment and potential wheel detachment from the vehicle. A wheel and tire assembly that detaches from a vehicle while driving may create a road hazard. If either were to occur, there would be an increased risk of injury or crash.

The remedy will be to torque all left side wheel lug nuts to the correct torque.

Models/ Model Years Affected:

Certain 2025 Volvo VN and VHD model vehicles manufactured from August 19, 2024, through August 26, 2024.

Vehicle Quantities:

175 (156 US and 19 Canada)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal September 12, 2024.
- Owner notification letters will be released on or before October 11, 2024.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.