

ARB4 Stop Delivery / Recall Campaign – Re-coding Headlight Control Units

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Important Information

PORSCHE CENTERS SHOULD NOT SELL, LEASE, RENT, OR LOAN ANY NEW OR USED VEHICLES IN DEALER INVENTORY AFFECTED BY THIS NOTIFICATION PRIOR TO REMEDY. PORSCHE CENTERS GROUNDING LEASE RETURNS SHOULD REMEDY ALL AFFECTED GROUNDED VEHICLES.

Any vehicles delivered to customers before this announcement may be released from Stop Delivery by sending a PRMS Warranty / Campaigns Ticket to PCNA_Warranty_Support in PRMS. The ticket must have proper documentation of the sale / delivery.

ID Number	ARB4
Affected Models	Taycan (Y1A/Y1B)
Affected Model Years	2024
VIN List	Attached below
Number of Affected Vehicles	946 (76 Stop Delivery)
Issue Description	Affected vehicles were equipped with headlight control module software intended for the EU market that may not comply with US market requirements.
What should Porsche Centers do?	Do not deliver any affected vehicles prior to performing the remedy. The remedy is now available as of 9/18/24.
What will Porsche do?	Vehicles will have the headlight control units reprogrammed with a corrected data set. The remedy is now available as of 9/18/24.
TI Number	No. 154-24
Customer Notification	To be posted at a later date.
Customer Reactive Statement	The safety of our customers is of utmost importance. Due to a supplier error that has since been corrected, certain specific MY 2024 Taycan vehicles intended for the U.S. market were equipped with headlight software programming intended for the European market, which specifically affects the parking lamp operation.

A software update free of charge to customers, who will be notified in due course, will remedy this situation.