



09/12/2024

New Safety Recall Advanced Communication – 30B

FCA US LLC (FCA US) has announced a safety recall on certain 2018 through 2024 model year (JL) Jeep® Wrangler and 2020 through 2024 model year (JT) Jeep® Gladiator vehicles built with a 3.5" Instrument Panel Cluster (IPC).

VINs identified as being involved in this campaign are currently live and searchable.

Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with an IPC that may become blank. An IPC that is not visible to the driver may result in the driver's attention being diverted from the driving task while trying to locate a desired display, which can cause a vehicle crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.101, Controls and Displays S5.3 requires vehicles to "illuminate telltales and their identification sufficiently to make them visible to the driver under daylight and nighttime driving conditions." The IPC in the suspect vehicles may not illuminate the required telltales.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to replace the IPC. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2024.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC