

**From:** [REDACTED]  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** [REDACTED]  
**Date:** Friday, September 6, 2024 3:56:15 PM  
**Attachments:** [image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
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[image008.png](#)

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Hello,

here is an updated status of the Recaro seat stop delivery situation.

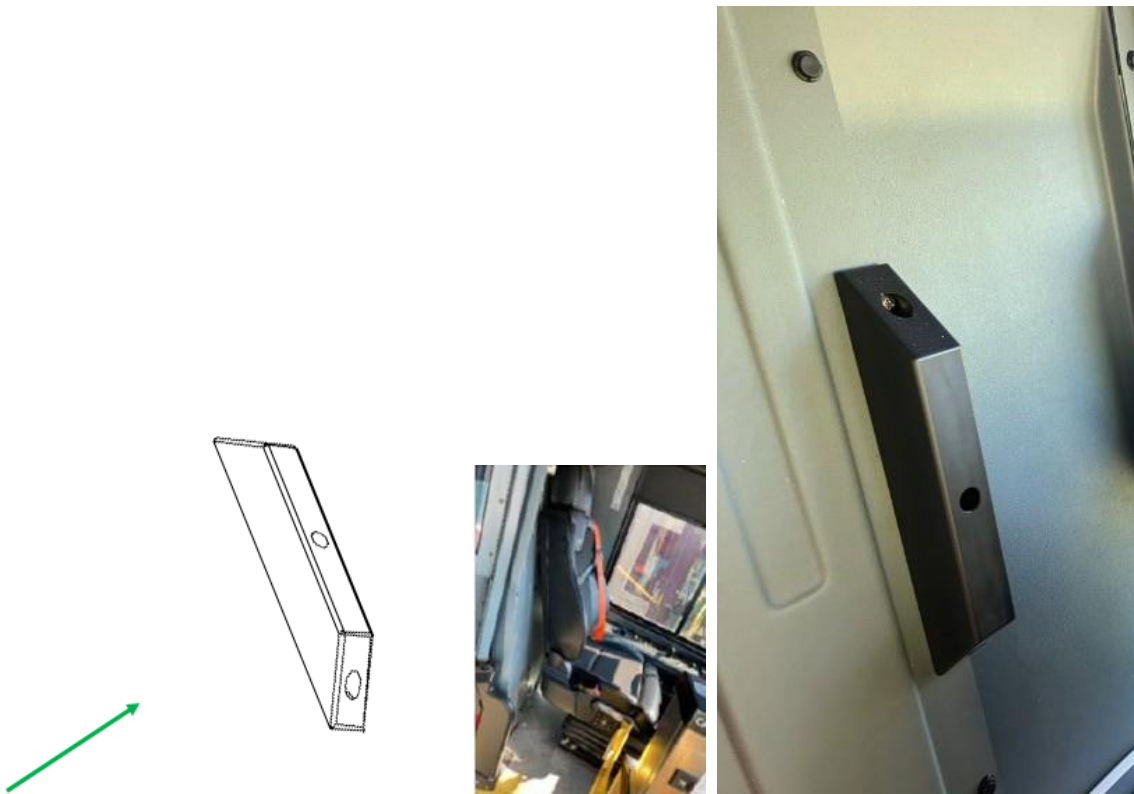
**Subject: Recaro Driver Seat Nova Bus Delivery Stop - [REDACTED]**  
[REDACTED]

Nova Bus determined a regulatory noncompliance on certain vehicles equipped with certain Recaro seats resulting in a delivery stop at the Nova Bus plants until the affected vehicles are remedied. Under certain conditions, an interference between the 3-points seat belt and the driver's partition may cause a regulatory noncompliance. The integrated Recaro seat back rest recline stopper may not limit the seat recline to the set maximum angle.

NHTSA regulation prohibits the manufacturers to sell and dealers to deliver noncompliant vehicles. Thus, vehicles from contracts [REDACTED] and [REDACTED] will not be delivered until remedied.

Certain vehicles in service were already affected by this issue in 2023 and received the Safety Recall remedy bearing number CR5419. However, this Safety Recall supersedes the previous remedy and expands the affected vehicle population of the previous Safety Recall including the vehicles equipped as original equipment with the previous remedy.

We plan to resume deliveries shortly with a new production remedy which consists of a Nova Bus recline bumper addition on the driver's partition.

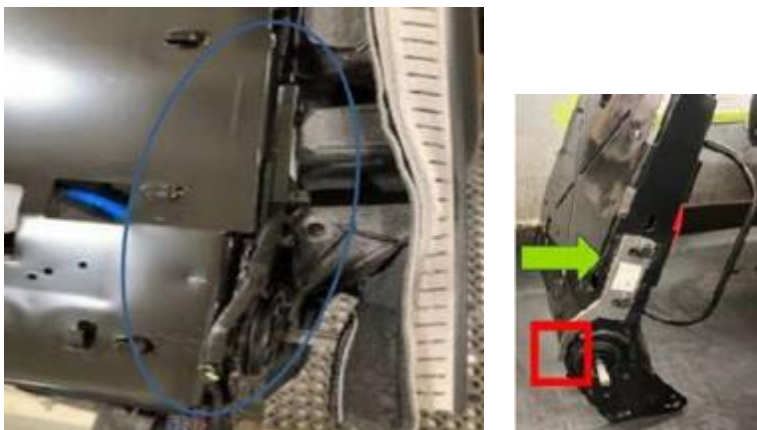


By the end of October the in-service remedy which consists of a Recaro improved recline stopper should become available for production vehicles. Vehicles will start to be delivered with this remedy instead of the Nova Bus recline bumper remedy.

For the affected vehicles currently in-service, the affected customers will receive a formal Safety Recall notification containing the new in-service remedy which consists of a Recaro improved recline stopper replacement within sixty (60) days. There is no “Do Not Drive Warning”, and therefore, the affected vehicles in service and at the Nova Bus plants can continue to be operated.

For the affected vehicles delivered with the new production remedy which consists of a Nova Bus recline bumper), the affected customers will receive a Service Bulletin in the upcoming

weeks proposing the new in-service remedy which consists of a Recaro improved recline stopper replacement, Nova Bus recline bumper removal and plug holes.



30 ANS • YEARS  
1993 2023

**NOVABUS**

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[novabus.com](http://novabus.com)

**De :** [Redacted]

**Envoyé :** 4 septembre 2024 17:08

**À :** [Redacted]

[Redacted]

**Cc :** [Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

**Objet :** Stop delivery on contract [Redacted] and [Redacted]

Good afternoon NYCT team,

As discussed this morning, Nova Bus Product Safety Committee determined a regulatory noncompliance on certain vehicles equipped with certain Recaro seats resulting in a delivery stop at the Nova Bus plants until the affected vehicle are remedied. Under certain conditions, an interference between the 3-points seat belt and the driver's partition may cause a FMVSS

209 regulatory noncompliance. The integrated Recaro seat back rest recline stopper may not limit the seat recline to the set maximum angle.

NHTSA regulation prohibits the manufacturers to sell and dealers to deliver noncompliant vehicles. Thus, no more buses from order [REDACTED] and [REDACTED] will be delivered until remedied.

For the affected in-service buses, the affected customers will receive a formal Safety Recall notification containing the remedy instruction within 60 days. There is no *Do Not Drive Warning* from the Nova Bus Product Safety Committee, thus the vehicle in Service and at the plants can continue to be operated.

Here are the actions to resolve this issue:

1. Recaro is working on finalizing the development of an improved recline stopper. Nova Bus monitors daily Recaro's progress and participates in the technical resolution with Recaro. The new part availability will be confirmed in the upcoming days.
2. Nova Bus will secure and expedite the material as soon as the solution is finalized by Recaro.
3. The rework time is estimated to 1.5 hour.
4. Nova Bus will keep NYCT informed of the progression daily during the recurrent 12h30 meeting on the deliveries. A time plan to resume the deliveries will be shared with NYCT.

Best regards,



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**NOVABUS**

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Customer Project Manager



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