



September 24, 2024

SAFETY RECALL NOTICE: 24V-646

TO: All E-ONE Dealers

E-ONE has decided that a safety defect exists in certain E-ONE Cyclone 2, Cyclone N and Typhoon N vehicles manufactured from February 2022 through February 2024 equipped with X15 Crossmember. Accordingly, a recall to address this issue is being initiated effective 30 August 2024.

The X15 crossmember may break near the mounting points. If the crossmember breaks, the engine cooling fan could contact the engine cooling fan shroud breaking the fan blades off, making the vehicle inoperable and increasing the risk of a crash. There will likely be no warning that will precede the failure.

Owner and Dealer Notices will be sent by E-One for the affected units. Owners will contact dealers. Dealers will be required to contact E-ONE Customer Service, for the affected vehicles, to obtain a rework kit and install it as directed. The estimated repair time is five (5) hours.

E-ONE will provide the necessary components free of charge. E-ONE will compensate the Dealer or Owner for installing the new components provided free of charge. There is no charge to the Dealer or the Owner for this Recall.

Please be reminded that it is a violation of Federal law for you to sell, lease or deliver a new or used Cyclone 2, Cyclone N and Typhoon N equipped with X15 Crossmember covered by this notification until this recall has been performed on these Cyclone 2, Cyclone N and Typhoon N. Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact E-ONE Customer Service at (352) 237-1122.

Sincerely,

Leroy Stephens
Engineer IV – APD
(352) 572-8518
lstephens@e-one.com