



VOLKSWAGEN DEALER COMMUNICATION

Advance Notice – Safety Recall 69E8 / Passenger Airbag Primary Inflator Securing Nuts

This notice is for: All Dealer Personnel

Date: August 30, 2024

Issue: The nuts securing the primary inflator of the passenger airbag may be loose. If the nuts are loose, the airbag may not inflate properly. Airbags with loose inflators may not function as expected, which may increase the risk of injury in a crash.

Precautions If the condition is present in the vehicle, customers may hear a rattle sound from the passenger side of the dashboard. If this happens, customers are advised to contact an authorized Volkswagen dealer without delay to have the vehicle issue diagnosed.

- Repair:**
- REPAIR NOT YET AVAILABLE
 - Dealers and owners will be notified in writing once the remedy is available.
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2023	2024	ID.4	837
CAN	2023	2024	ID.4	207

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes:

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.