



## IMPORTANT SAFETY RECALL

Safety Recall: September 2024  
Jayco Inc. 24V-641  
FCA Recall 24V-436 (66B)

### This Notice Applies to Your Recreational Vehicle

Name  
Address  
City, St. Zip

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US, LLC and the Jayco Motorized Division has decided that certain 2023-2025 Entegra Coach Ethos, Ethos LI, ARC, Jayco Swift, Swift LI, and Comet Built on certain 2022-2023 Ram Promaster vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 111, "Rear Visibility."

***Reason for this recall***

The radio software on your vehicle may prevent the rearview camera image from displaying. A rearview camera image that does not display decreases the driver's visibility, increasing the risk of a crash.

***Recall Remedy***

FCA US, LLC will repair your vehicle free of charge (parts and labor). To do this you have two options. **First**, your vehicle's radio software can be reprogrammed remotely using firmware Over The Air (OTA) technology in the near future. By selecting the remote firmware OTA technology option to update your radio software, a visit to your FCA dealership will not be necessary. When prompted, simply select "Update Now" on your radio display to update the software at your convenience. For more information, visit: <https://www.youtube.com/watch?v=ZNad3kwXeBA> for details about the update process for your radio. **Second**, you can take your vehicle to your FCA dealer and your FCA dealer will inspect and if necessary, update the radio software version. If you would like to have your FCA dealer perform the repair, the estimated repair time is about 30 minutes. In addition, your FCA dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience.

***What we need you to do***

Our records show the following unit is affected by this recall and is part of the current inventory at your dealership. Please bring this letter with you to your FCA dealership.

VIN

Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment.

Federal law requires that all affected units in your inventory need to be repaired prior to delivery to a retail owner. If you sold an affected unit recently, please contact the owner immediately to advise the owner of the recall. In addition, please register the unit through Jayco Partners.

A vehicle lessor receiving this notice must notify the lessee by first class mail within ten (10) days from receipt of this owner notification letter.

If you have any questions, please contact the FCA Recall assistance center at 800-853-1403 or Jayco Customer Service at 800-283-8267 for assistance. Information regarding this recall is available in "Case Recall Attachments" in Jayco Partners.

We certainly regret this inconvenience; however, our customers' safety is our most important priority.

Sincerely,

Compliance Management  
Jayco Inc. Motorized Division