



SAFETY RECALL 24TA10 *(Remedy Notice)*

Certain 2023–2024 Model Year Sequoia
Tow Hitch Cover May Detach

Frequently Asked Questions

Original Publication Date: February 28, 2025

Q1: *What is the condition?*

A1: The resin tow hitch cover could separate from the rear bumper of the vehicle while driving and potentially become a road hazard, increasing the risk of a crash.

Q1a: *Are there any warnings that this condition exists?*

A1a: No. There are no warnings that this condition exists.

Q2: *What is Toyota going to do?*

A2: For vehicles involved, Toyota dealers will replace the resin tow hitch cover with an improved one and add plastic retainers **FREE OF CHARGE**. Until the remedy is performed, owners can eliminate the risk of the tow hitch cover separating from the vehicle while driving by removing and discarding the original cover. *Please refer to owner’s manual for removal instructions of the tow hitch cover.*

Q3: *When I bought my vehicle, the tow hitch cover was already removed by my dealer. What will Toyota do for me?*

A3: If the tow hitch cover was previously removed, Toyota dealers will replace it with an improved one and add plastic retainers **FREE OF CHARGE**.

Q4: *Which and how many vehicles are covered by this Safety Recall?*

A4: There are approximately 43,400 vehicles covered by this Safety Recall.

Model Name	Model Year	Production Period
Sequoia	2023–2024	Late August 2022 – Late July 2024

Q5: *How does Toyota obtain my mailing information?*

A5: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

Q6: *What if I have additional questions or concerns?*

A6: If you have additional questions or concerns, please contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.