

INTEROFFICE MEMORANDUM

Original Publication Date: August 26, 2024

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross 
Vice-President, Product Quality and Service Support**SAFETY RECALL 24TA10***(Interim Notice 24TB10)***Certain 2023–2024 Model Year Sequoia
Tow Hitch Cover May Detach**

Specific information for Region support is provided below.

Condition

The resin tow hitch cover could separate from the rear bumper of the vehicle while driving and potentially become a road hazard, increasing the risk of a crash.

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on August 26, 2024.

Dealer Stock Handling

Vehicles in Dealer Inventory may be sold if the tow hitch cover is removed and discarded, and the condition is disclosed to the customer. Please note the opcode for removal will only be for dealer stock. Customers concerned with condition should be educated on how to remove the cover from the vehicle by referencing the owner's manual. Claims submitted for customer vehicles will not be accepted.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.