



Service Engineering Operations
Customer Service Division

Ford Motor Company
PO Box 1904
Dearborn, Michigan 48121

September 30, 2024

TO: All U.S. Ford and Lincoln Dealers

**SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice –
Safety Recall 24S55**
Certain Various Model Year Vehicles
Engine Valve Inspection

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Aviator	2021 - 2022	Chicago	June 7, 2021 through October 31, 2021
		Chicago SHO	June 14, 2021 through October 13, 2021
Bronco	2021 – 2022	Michigan	May 1, 2021 through October 30, 2021
Edge	2021 – 2022	Oakville	May 10, 2021 through October 29, 2021
Explorer	2021 – 2022	Chicago	June 7, 2021 through October 31, 2021
	2021	Chicago SHO	June 7, 2021 through October 12, 2021
F-150	2021 - 2022	Dearborn	May 1, 2021 through October 31, 2021
		Kansas City	June 15, 2021 through October 31, 2021
Nautilus	2021 - 2022	Oakville	May 10, 2021 through October 29, 2021

US population of affected vehicles: 90,646. Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

The engine intake valves in affected vehicles may fracture, causing the vehicle to lose motive power. Prior to losing motive power, an engine malfunction indicator lamp will illuminate on the cluster and the driver may notice that the vehicle is running rough. A loss of motive power can increase the risk of a crash.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles. **A complete Dealer Bulletin will be provided to dealers the first quarter of 2025 when it is anticipated that a remedy will be available to support this safety recall.**

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

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