



Service Engineering Operations
Customer Service Division

Ford Motor Company
PO Box 1904
Dearborn, Michigan 48121

August 26, 2024

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD

Advance Notice - Safety Recall 24S54

Certain 2023 & 2024 Corsair/Escape, 2024 Mustang and 2025 Explorer Vehicles
Fuel Injector Missing O-ring Support

AFFECTED VEHICLES

| Vehicle | Model Year | Assembly Plant | Build Dates |
|----------|------------|----------------|---|
| Corsair | 2023 | Louisville | October 12, 2023 through October 20, 2023 |
| Escape | 2023 | Louisville | July 21, 2023 through November 15, 2023 |
| Corsair | 2024 | Louisville | May 7, 2024 through May 7, 2024 |
| Escape | 2024 | Louisville | December 8, 2023 through April 4, 2024 |
| Mustang | 2024 | Flat Rock | October 21, 2023 through March 19, 2024 |
| Explorer | 2025 | Chicago | May 31, 2024 through July 10, 2024 |

US population of affected vehicles: 24. Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In all of the affected vehicles, a fuel injector is missing an O-ring support disc. A fuel injector missing an O-ring support disc may leak fuel. Customers may notice a fuel odor both inside and outside the vehicle and/or may experience difficulty starting their vehicle. If leaked fuel accumulates near a hot surface, customers may observe smoke and/or experience an under-hood fire. An under-hood fire increased the risk of injury.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. **A complete Dealer Bulletin will be provided to dealers the week of September 30, 2024 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.** For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

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