



# IMPORTANT SAFETY RECALL

**NHTSA Recall No. 24V631**

October 22, 2024

**Re: Safety Recall - 24V631 Emergency Exit Labeling**  
**Model Year / Vehicle Affected: 2022-2023 Endera School Bus Vehicles**

To: All U.S. Endera Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers, and Warranty Administrators.

On August 22, 2024, Endera Motors LLC (Endera) filed a Non-compliance Information Report (NCIR) with the National Highway Traffic Safety Administration (NHTSA) reporting to the agency 158 vehicles specifically identified as 2022 through 2023 model year distributed and sold Endera School Bus vehicles that may not conform to requirements of FMVSS 217 School Bus Emergency Exits and Window Retention and Release.

**1. Description of the Condition:**

Endera has determined that certain 2022-2023 Endera School Bus do not comply with the Exit and Labeling requirements specified by 571.217.5.5.3.b. The rear emergency exit instruction font height failed to meet the 1 cm requirement. The limited font height may reduce the visibility of the instructions which could prevent proper egress from occurring through the emergency exit.

**2. Remedy:**

Dealers are instructed to install a new label that is compliant. Vehicle warranty will cover the costs, if the warranty is still active. If the warranty is not active, Endera will cover the costs. Reference the Service Bulletin: TSB – 24-1008

**3. Customer Notification:**

Endera does not have owner contact information and requests that the dealers provide owner contact information based on sales contract and registration data. Please provide the information listed for each VIN on page 3:

- Owner Name
- Owner Address
- Owner Phone Number

**PLEASE RETURN THIS LIST VIA EMAIL TO [WARRANTY@ENDERACORP.COM](mailto:WARRANTY@ENDERACORP.COM)**

**\*\*\* Endera is requesting dealers provide this information be provided by October 29, 2024 \*\*\***

**4. Owner Mailing Date**

Endera plans to mail owner notification letters on November 12, 2024.

**IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

If you have any questions or require additional assistance, contact Endera Warranty: [warranty@enderacorp.com](mailto:warranty@enderacorp.com) or by mail to:

Endera Motors  
ATTN: Warranty Department  
804 N. Pratt St.  
Ottawa, OH 45875.

Press inquiries should be directed to Endera Public Relations: [hello@enderacorp.com](mailto:hello@enderacorp.com)

Endera Motors LLC.