

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: New BMW Recall: 24V-xxx Rear Side Member
Date: Friday, August 9, 2024 2:32:14 PM

Publish Date: August 9, 2024
From: Technical Service
Expiration Date: August 23, 2024

DCSnet Message
Urgent



Subject: **New BMW Recall: 24V-xxx Rear Side Member**

BMW AG is conducting a Voluntary Safety Recall (effective August 9, 2024) on certain Model Year 2024 BMW vehicles that were produced between March 7, 2024 and April 25, 2024.

On the left-side of the vehicle, a chassis part may not have been manufactured to specifications. In a side crash, this could increase the risk of injury.

The Recall Notice and FAQ have been attached for further information.

The bulletin will be updated when additional information becomes available.

Attachments: [24V-xyz-G26-BEV-Chassis-FAQ-\(09Aug2024\)\[1723227902965\].pdf](#)
 [B41 04 24_RECALL 24V-XXX_REAR SIDE MEMBER\[1723227902965\].pdf](#)
 [B410424 Recall Notice\[1723227902965\].pdf](#) [24V-xyz-G26-BEV-Chassis-FAQ-\(09Aug2024\)\[1723227902965\].pdf](#)
[B41 04 24_RECALL 24V-XXX_REAR SIDE MEMBER\[1723227902965\].pdf](#)
[B410424 Recall Notice\[1723227902965\].pdf](#)

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel
BMW i, All Offering, All Region, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All



SIB 41 04 24

2024-08-09

RECALL 24V-XXX: REAR SIDE MEMBER

MODEL

E-Series	Model Description	Production Date
G26	i4 Series Gran Coupe	March 7, 2024 – April 25, 2024

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of August 10, 2024, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective August 9, 2024) on certain Model Year 2024 BMW vehicles that were produced between March 7, 2024 and April 25, 2024.

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Supporting Materials

[picture_as_pdf 24V-xyz-G26-BEV-Chassis-FAQ-\(09Aug2024\).pdf](#)

[picture_as_pdf B410424 Recall Notice.pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 24V-xxx: Rear Side Member – B41 04 24

BMW AG is conducting a Voluntary Safety Recall (effective August 9, 2024) on certain Model Year 2024 BMW vehicles that were produced between March 7, 2024 and April 25, 2024.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall
24V-xyz
Chassis
Model Year 2024
BMW i4
Issue Date: 08/09/2024

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Certain Model Year 2024 BMW i4 models in the US are potentially affected.

Q2. What is the specific issue?

On the left-side of the vehicle, a chassis part may not have been manufactured to specifications. In a side crash, this could increase the risk of injury.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have a chassis that was manufactured to specifications.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Safety Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall and to schedule an appointment with an authorized BMW center as soon as possible to have the remedy performed. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall).

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at [bmwusa.com/myBMW](https://www.bmwusa.com/myBMW). Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit [bmwusa.com/recall](https://www.bmwusa.com/recall) and click on “**Manage recall notices and contact information**”.

Q7. How will my vehicle be remedied?

The chassis part will be inspected and, if necessary, replaced for free which should take several hours.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall).