



REV Recreation Group  
P.O. Box 1007  
Decatur, IN 46733  
(800) 816-9825

**IMPORTANT RECALL INFORMATION #240809REV  
OCTOBER 2024**

**TO: ALL REV RECREATION GROUP DEALER PRINCIPALS,  
SERVICE MANAGERS AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #240809REV - Inspection/Re-Securement  
of Front Overhead Cabinet**

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, Indiana, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the United States National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

REV Recreation Group, Inc. has decided that a safety defect relating to motor vehicle safety exists on **certain** Fleetwood and Holiday Rambler, brand Class A gasoline motorhomes:

**Fleetwood Products**

Model Year(s) 2018-2025 Flair  
Model Year(s) 2023-2025 Flex  
Model Year(s) 2020-2024 Fortis  
Model Year(s) 2018-2023 Pace Arrow  
Model Year(s) 2018 Storm

**Manufactured date range**

March 29, 2017 – June 24, 2024  
April 18, 2022 – June 24, 2024  
Sept. 20, 2019 – April 26, 2024  
April 03, 2017 – April 26, 2023  
March 28, 2017 – April 11, 2018

**Holiday Rambler Products**

Model Year(s) 2019-2025 Admiral  
Model Year(s) 2018 Admiral XE  
Model Year(s) 2023-2025 Eclipse  
Model Year(s) 2020-2025 Invicta  
Model Year(s) 2018-2019 Vacationer XE

**Manufactured date range**

April 26, 2018 – July 17, 2024  
April 17, 2017 – March 13, 2018  
March. 23, 2022 – July 18, 2024  
Sept. 20, 2019 – May 23, 2024  
April 11, 2017 – April 13, 2018

We are notifying the owners of the affected vehicles in order to correct the problem outlined below. Copies of the U.S. and Canadian owner notification letters and Service Bulletin are attached for your information.

**WHAT IS THE PROBLEM?**

On units with the HappiJac drop down bed option, the fasteners that hold the front overhead cabinet to the bottom of the drop-down bed platform may come apart or break allowing the overhead cabinet to detach and distract or obstruct the view of the driver causing a motor vehicle accident.

**WHAT SHOULD YOU DO?**

**Stock units must not be sold until the recall has been completed.** Owners of the above-mentioned motorhomes have been asked to remove all contents from the front overhead cabinet and to inspect that the cabinet isn't starting to detach until the recall is completed and to contact an authorized REV Recreation Group dealer to have the described defect remedied.

In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the attached **Recall Service Bulletin #240809REV** prior to beginning repairs. **Contact REV RV Technical Support at (800) 816-9825 for repair authorization, and REV RV Parts at (800) 509-3417 to order replacement parts.**

Once repairs have been completed according to **Recall Service Bulletin #240809REV**, have the customer sign your dealership's **Internal Repair Order**. Warranty labor claims are to be submitted electronically to REV Recreation Group. Customers will not be charged for these repairs.

*If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motorhome. **REV Recreation Group dealers are required to make repairs to stock units on dealer lots prior to sale or lease.***



**Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from REV Recreation Group, Inc. or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.**

Please carefully review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Thank you for helping REV Recreation Group with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your REV Recreation Group Service Center.

Sincerely,

**REV RECREATION GROUP, INC.**

Attachments: Recall #240809REV US Customer Letters  
Recall #240809REV Canadian Customer Letters  
Recall #240809REV Service Bulletin