

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Senior Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Launch Notification Check Rear Axle Brake Hoses MY24 AMG GLB 35 (247)	DATE: August 16, 2024

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Senior Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			August 16, 2024
Campaign No. :	NHTSA ID	Campaign Desc. :	Check Rear Axle Brake Hoses
2024080002	24V592	24P4296008	
<p>This is to notify you of the Recall Campaign Launch to check the rear axle brake hoses on 16 Model Year (“MY”) 2024 AMG GLB 35 (247 platform) vehicles. The recall campaign will be visible on the www.NHTSA.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on August 16, 2024.</p>			
Background			
Issue	Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2024 GLB (247 platform) vehicles, the brake hoses on the rear axle might not have been routed according to current production specifications. The brake hoses on the rear axle may have been improperly routed, which could allow chafing on the rear axle, and result in a brake fluid leak. This might impair braking performance. In this case, the risk of a crash could be increased.		
What We’re Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealership will check the routing of the rear axle brake hoses on the affected vehicles and rework it, if necessary.		
Parts	The remedy is available and can be performed..		
Vehicles Affected			
Vehicle Model Year(s)	2024		
Vehicle Model	AMG GLB 35		
Vehicle Populations			
Total Recall Population	16		
Total Vehicles in Dealer Inventory	5		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in NetStar VMI and Xentry Portal. Once the repair is complete, the vehicle may be sold or leased.</p> <p>Loaner and demonstrator vehicles may continue to be driven but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed on or before September 6, 2024.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
Customer Reimbursement	Customer reimbursement is not being offered for this campaign.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			



Recall Campaign Bulletin



Mercedes-Benz

Campaign No. 2024080002, August 2024

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model AMG GLB 35 (247 platform)**
Model Year 2024

Check Rear Axle Brake Hose

Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2024 GLB (247 platform) vehicles, the brake hoses on the rear axle might not have been routed according to current production specifications. The brake hoses on the rear axle may have been improperly routed, which could allow chafing on the rear axle, and result in a brake fluid leak. This might impair braking performance. In this case, the risk of a crash could be increased. An authorized Mercedes-Benz dealership will check the routing of the rear axle brake hoses on the affected vehicles and rework it, if necessary.

Prior to performing this Campaign:

- VMI must be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns and perform accordingly.
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 16 vehicles are affected.

Order No. P-RC-2024080002

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Check Rear Axle Brake Hose

Check/Test Procedure

1. Lift vehicle.
2. Inspect the left and right rear brake hoses on the rear axle.
 - i** Left and/or right rear brake hoses could contact the felt wheel arch liner area (**Figure 1, A**) and this could cause the brake hose to rub against the rim or tire.
 - i** The left and right rear brake hose must be routed freely without any points of contact (**Figure 2**).
 - i** Even if the brake hoses are routed correctly, they must be checked for scuff marks/damage!



Figure 1



Figure 2

- a. Brake hose **is damaged** on left and/or right side of rear axle: Carry out **Work Procedure**.
 - b. Brake hoses on the left and right are **routed correctly** and have **no scuff marks or damage**: **End Measure**.
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Work Procedure

1. Replace the damaged brake hose(s) and ensure it is routed correctly (**Figure 2**).
 - i** For basic data, see **AR42.10-P-0013MFA**
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Primary Parts Information

Qty.	Part Name	Part Number
As required (2)*	Brake hose	A 247 420 01 48

* One or both brake hoses may be affected!

i Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

i **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
42 960 08	12-2226	Check left and right rear axle brake hoses	0.2
	12-2227*	Replace damaged rear axle brake hose (after check) Includes: Remove/install wheel, additional wheel jack, bleed brake system and brake test on test stand	ZM

* One or both brake hoses may be affected!

i **Note:** Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.