

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 24V-xxx: Check EGR Cooler
Date: Wednesday, August 7, 2024 1:46:25 PM

Publish Date: August 7, 2024
From: Technical Service
Expiration Date: August 21, 2024

DCSnet Message
Urgent



Subject: **BMW Recall 24V-xxx: Check EGR Cooler**

BMW AG is conducting a Voluntary Safety Recall (effective August 7, 2024) on a small number of Model Year 2018 BMW vehicles that were produced between October 9, 2017, and June 18, 2018.

The issue involves the Exhaust Gas Recirculation (EGR) system which contains an integrated cooling component ("Cooler"). Over time, a leak of cooling fluid (glycol), could develop in the EGR Cooler. If cooling fluid leaks in the EGR Cooler, and combines with typical diesel engine soot deposits while the temperature is high (which is normal), this could create smoldering particles. In very rare cases, these particles could contact the engine intake manifold and cause damage by creating small holes in the manifold due to melting. In extremely rare cases, due to the holes in the manifold, this could increase the risk of a fire.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments: [B110524\[1723050385435\].pdf](#)
 [B110524_24V-xyz-G30d-EGR-FAQ-\(07Aug2024\)\[1723050385435\].pdf](#)
 [B110524 Recall Notice\[1723050385435\].pdf](#)
[B110524\[1723050385435\].pdf](#)
[B110524_24V-xyz-G30d-EGR-FAQ-\(07Aug2024\)\[1723050385435\].pdf](#)
[B110524 Recall Notice\[1723050385435\].pdf](#)

Recipients: All, 25786, BMW of Tulsa, All Departments, All Personnel
All, 26167, BMW of Austin/MINI of Austin, All Departments, All Personnel
All, 43006, BMW of Newport, All Departments, All Personnel
All, 47993, Autobahn Motorcars/MINI of Fort Worth, All Departments, All Personnel



SIB 11 05 24

2024-08-07

RECALL 24V-XXX: CHECK EGR COOLER

MODEL

E-Series	Model Description	Production Date	Engine Type
G30	5 Series Sedan	October 9, 2017 – June 18, 2018	B57O

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of August 8, 2024, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

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Supporting Materials

[picture_as_pdf B110524 24V-xyz-G30d-EGR-FAQ-\(07Aug2024\).pdf](#)

[picture_as_pdf B110524 Recall Notice.pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 24V-xxx: Check EGR Cooler – B11 05 24

BMW AG is conducting a Voluntary Safety Recall (effective August 7, 2024) on a small number of Model Year 2018 BMW vehicles that were produced between October 9, 2017, and June 18, 2018.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall
24V-xyz
EGR Cooler
Model Year 2018
BMW 540d xDrive
(Diesel Engines (6-cyl. – B57O))
Issue Date: 08/07/2024

Q1. Which BMW models in the US are potentially affected by this Safety Recall?

Certain Model Year 2018 BMW 540d xDrive vehicles with a 6-cylinder (“B57O”) diesel engine in the US are potentially affected.

Q2. What is the specific issue?

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Q3. Why are other models / vehicles not included in this Safety Recall?

Other models were manufactured with a different engine configuration.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Safety Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did BMW become aware of the issue?

BMW became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall and to schedule an appointment with an authorized BMW center as soon as possible to have the remedy performed. To locate your nearest authorized BMW center, please visit [bmwusa.com/dealer](https://www.bmwusa.com/dealer).

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at [bmwusa.com/myBMW](https://www.bmwusa.com/myBMW). Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit [bmwusa.com/recall](https://www.bmwusa.com/recall) and click on “**Manage recall notices and contact information**”.

Q7. How will my vehicle be remedied?

The EGR module will be inspected and, if necessary, replaced for free which should take about one hour.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?

No. Please contact an authorized BMW center as soon as possible to have the remedy performed. To locate your nearest authorized BMW center, please visit [bmwusa.com/dealer](https://www.bmwusa.com/dealer).