

# IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
PO Box 30  
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 24V581  
FOREST RIVER ID: 210-1824

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<DEALERTNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

August 2024

## **Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B**

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

*–Forest River motorized and towable products are contained in this section-*

Forest River has decided that a safety defect exists in certain 2025 Freelanders FLC21RSSC4500 Class C Motorhome Recreational Vehicles. Forest River is recalling the defective model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety continued satisfaction and our commitment to building great products are of the utmost importance to Forest River.

The identified VIN is referenced in the attached document(s).  
The designated Date range of production is 04/17/2024 through 07/18/2024.

### **WHAT IS THE DEFECT?**

The rear seating capacity may incorrectly indicate 30 seat belted positions, whereas it should only list 3 seat belted positions. The total number of seat belted positions remains correct at 5, regardless of the number listed for the rear, meaning the Cargo Carrying Capacity is calculated and listed correctly on the Federal Placard.

### **EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.**

Incorrect capacity for the rear may lead to an operator overloading the vehicle, which may lead to a crash.

### **SERVICE PROCEDURE:**

The replacement Federal Placards are included with this notification and installation instructions are below.  
Federal Placard Installation:

- The labels are located on the road side of the unit, low on the sidewall or on the upper deck on the same side and on the entry door;
- Wipe off the labels with isopropyl alcohol;
- Match the labels and carefully place the new labels directly on top of the old labels

### **DEALER REPAIR CODES: Dealer Connect**

UNITED STATES	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
24V581	RC-002-03-00-004600	REPLACE FEDERAL PLACARD	.10 HRS

### **HELPFUL CONTACT INFORMATION:**

CONTACT	PHONE
CUSTOMER SERVICE	(574) 825-8602

The Recall shall be considered the utmost priority to remedy the 2025 Freelanders FLC21RSSC4500 Class C in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2025 Freelanders FLC21RSSC4500 Class C listed under this Recall.

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If your dealership has already performed the remedy to 2025 Freelanders FLC21RSSC4500 Class C, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2025 Freelanders FLC21RSSC4500 Class C in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

## Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

**Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.**

Sincerely,  
Forest River, Inc.  
Office of Corporate Compliance