



## IMPORTANT SAFETY RECALL

Safety Recall: NHTSA # 24V-577  
September 2024

«Name»  
«Address»  
«City» «State» «ZIP»

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2024-2025 Entegra Anthem, Aspire, Cornerstone, Reatta, and Reatta XL motorhomes.

***Reason for  
this recall***

The battery cables may not be the correct size, in the correct location, or they may be improperly tightened, which can cause an electrical short or allow the cables to overheat. An electrical short or overheating of the battery cables increases the risk of a fire.

***Recall  
Remedy***

The remedy consists of the inspection, repair, or replacement of the coach battery cables as necessary. The remedy will be free of charge to the consumer and will take approximately 1/2 hour to complete.

***What we  
need you to  
do***

Our records show the following unit as affected by this recall, and is part of the current inventory at your Dealership.

**VIN**

**Federal law** requires the Recall Remedy be completed on this unit **prior** to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

**If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.**

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions, please contact Jayco Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,

Compliance Management  
Jayco Inc. Motorized Division