

Reference Number: GCUS-3-3309

N242454040 - Noncompliance Recall - Incorrect Owner's Manual

GENERAL MOTORS

DCS6952

URGENT - DISTRIBUTE IMMEDIATELY

Date: August 1, 2024

Subject: N242454040 - Noncompliance Recall

Incorrect Owner's Manual

Models: 2024 Cadillac XT4

2024 Chevrolet Malibu

General Motors is releasing Noncompliance Recall N242454040 today.

What Should Dealers Do: Dealers should review IVH or the Dealer Maxis reports for open VINs in their inventory. Dealers can view the attached bulletin and it will also be displayed in Service Information tomorrow.

The Stock VIN list of vehicles in dealer inventory is attached to this message. Note: this list is only accurate at the time of report creation and all VINs should be validated in IVH prior to repair.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE