

# MACK TRUCKS RECALL ALERT



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**Subject:** Safety Recall SC0469, Rolltek Seat Installation  
**Recall Number:** SRA-M469  
**Date:** July 31, 2024  
**Applicable Markets:**  U.S.  Canada  Export

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## **Description**

The RollTek seat to seat pedestal and seatbelt attachment(s) may not have been properly torqued. In the event of an accident, the seat to seat pedestal attachment and/or seat belt attachment(s) may fail increasing the risk of injury to the driver or passenger.

There have been no field reports, warranty claims or customer complaints associated with this issue.

The RollTek seat installations will be corrected to include replacing and properly torquing seat to seat pedestal bolts and seat belt attachment bolts.

## **Model and Model Years Affected**

- Certain 2024-2025 Mack Anthem, Granite and Pinnacle model vehicles manufactured July 27, 2023 through May 10, 2024.

## **Vehicle Quantities**

- 341 vehicles (242 US, 23 Canada and 76 Export)

## **Dealer Responsibilities**

- The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act require dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.
- Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

## **Notification Release Schedule**

- Vehicle list will be posted on the Trucks Dealer Portal August 1, 2024.
- Owner notification letters will be released on or before September 27, 2024.
- Repair Instruction will be released once they are available.

## **Contact**

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com).