

IMPORTANT SAFETY RECALL

NHTSA Recall # 24V-566

Transport Canada Recall # 2024-436

Tiffin Recall # TIF-141

September 13, 2024

PowerGlide IFM Controller Harness Update

Dear Tiffin Motorhome Dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists in certain **2022, 2023, 2024 and 2025 Allegro Bus, Phaeton and Zephyr Motorhomes that were built on PowerGlide chassis between May 2, 2022, and June 12, 2024, and that are equipped with the IFM brand of chassis controller.**

On certain motorhomes equipped with an IFM brand of chassis controller, there is a lack of circuit protection on the chassis ignition power module. If there were to be an electrical overcurrent in certain systems on the same power distribution circuit as the ignition power circuit, the chassis ignition could lose power which would cause a loss of power to the motorhome. A sudden loss of power to the motorhome would increase the risk of a crash.

Tiffin Motorhomes will have the brand of controller verified and, if an IFM brand of chassis controller is installed, a harness equipped with an inline fuse will be installed to protect the power to the ignition switch in the event of an overcurrent situation.

Owners will be notified by mail about the recall and may take their motorhome to a reputable service center **OR** dealer of **their** choice to have the repair completed. Tiffin Motorhomes is allowing 5 minutes for the inspection and an additional 10 minutes if the repair is needed. Owners may verify the brand of controller installed and parts should be ordered when the appointment for the installation is scheduled so that parts are ready at the dealership for the recall appointment. This recall repair will be completed at no charge to the owner of the motorhome.

Please note: To remedy this defect, Tiffin Motorhomes has 2 different recall harnesses. Each VIN is flagged on our website with the part number that should be installed in that motorhome. Please verify not only that the motorhome is involved in this recall, but also WHICH harness should be ordered and installed.

Please verify the motorhome is involved in this recall **before** beginning the repair. To verify a motorhome's involvement in this recall, please visit our website, TiffinMotorhomes.com. Choose the "Dealer Login" page and click on "Vehicle Recall Lookup" and enter the complete 17-digit VIN number. No login or password is needed. To view work instructions, please click on "Flat Rate Manual" and choose "RECALLS" for Model and "RECALLS" for

the Section, scroll down to the NHTSA recall number for the recall you are looking for and choose "Show Files" and then download the work instructions.

Please be reminded that it is a violation of Federal law for you to sell or lease any new Tiffin Motorhome covered by this notification until this recall has been performed on the motorhome. Substantial civil penalties apply to violations of this law.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Recall Department