

**Daimler Truck  
North America LLC**

Daimler Truck North America LLC  
Warranty Campaigns Department  
P.O. Box 4090  
Portland, OR 97208-4090  
800.547.0712 Phone

**DATE:** 08/08/2024

**TO:** My Communication

**SUBJECT: SAFETY RECALL NOTICE – STOP DELIVERY:** FL918

On **July 24, 2024**, Daimler Truck North America (DTNA) filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) and/or a Defect Information Notice (DIN) with Transport Canada (TC) informing the agencies of our intent to conduct a voluntary safety recall.

It is a violation of Federal law for a dealer or distributor to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. **Some of the vehicles subject to this "Stop Delivery Notice" may be in your new vehicle inventory.** Until further instructions are available, **new vehicles subject to this "Stop Delivery Notice" must be held and not be delivered to customers.**

DTNA strongly recommends that dealers and distributors remedy Recalls before selling used vehicles. For any used vehicle with an open recall not remedied before sale, DTNA requires that the dealer or distributor notify prospective buyers of the open recall.

Please ensure that registration information on vehicles subject to this recall is up to date to facilitate accurate owner notification.

**Affected Vehicles in FL918:**

Make	Model	Model Yr. Start	Model Yr. End	Prod. Start Date	Prod. End Date
TBB	SAF-T-LINER C2	2019	2022	01/22/2018	03/11/2021
TBB	MINOTOUR DRW, SRW	2019	2022	09/28/2018	03/10/2021
TBB	SAF-T-LINER C2 JOLEY	2020	2022	10/31/2019	02/23/2021
TBB	SAF-T-LINER- EFX, HDX,	2019	2022	10/02/2018	02/24/2021

**Problem:** In certain model year 2019 – 2022 Thomas Built Bus SAF-T-LINER C2, Saf-T-Liner C2 Jouley , Saf-T-Liner EFX and HDX, and Minotour DRW and SRW school buses, the letter height on the label for the school bus emergency exit measure 4.9 cm which is less than the 5 cm required by Federal Motor Vehicle Safety Standard 217, S5 .5.3(a).

**Solution:** DTNA is preparing remedy, which is currently under development. Repairs will be performed free of charge by Daimler Truck North America authorized service facilities.

**Owner Notification Mailing Schedule:** 09/22/2024