



# STOP SALE

— Confidential and Proprietary —

Release Date: July 26, 2024

# IND

Communication #: I-24-07

Expiration Date: No Expiration Date

Model Year(s): 2024

**VERSION: R01 (July 26, 2024)**

**IMPORTANT STOP SALE NOTICE!**  
**Stop selling affected vehicles immediately.**

Revision	Release Date	Update
R01	7/26/2024	Initial Stop Sale Release

## SUBJECT: HEAVYWEIGHT SHOCK PUSHROD

### PURPOSE

Indian Motorcycle has determined that some Model Year 2024 Chieftain, Roadmaster, Springfield, Challenger, and Pursuit motorcycles may have been produced with a rear suspension pushrod, which does not meet design specifications. The rear suspension pushrod may buckle under load, which can result in pinching the main chassis harness, damage to the coolant reservoir, damage to the rear tire, or the rear of the motorcycle bottoming out under load, increasing the risk of a crash and serious injury.

Indian Motorcycle is currently evaluating a repair procedure for this concern and will provide an update to dealers in the coming weeks.

### AFFECTED MODELS

MODEL YEAR	MODELS	AFFECTED RANGE
2024	Chieftain	Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to look up affected units.
	Springfield	
	Roadmaster	
	Challenger	
	Pursuit	

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## CUSTOMER NOTIFICATION

When repair details are available, Indian Motorcycle will notify consumers by letter (and email if available) immediately and follow-up with additional repair plans. At that time, dealers should also contact owners of affected VINs / PINs to inform them of this announcement.

### NOTICE

International consumer notifications in distributor countries: International distributors are responsible for all consumer notifications. Indian Motorcycle does not contact consumers of distributors.

## DEALER - WHAT TO DO?

As of July 26, 2024, **YOU MUST NOT SELL OR DELIVER** any **NEW OR USED Model Year 2024 Chieftain, Roadmaster, Springfield, Challenger, or Pursuit** affected by this **Stop Sale** until it is repaired according to the **Safety Recall**.

## ADDITIONAL REFERENCE INFORMATION

For additional reference information not included in the document, click [HERE](#)