



Date: July 26, 2024
ATTN: All Dealership Personnel
Subject: STOP SALE I-24-07 Released

IMPORTANT SAFETY NOTICE
Stop Sale

IMPORTANT STOP SALE NOTICE!
Stop selling affected vehicles immediately.

Stop Sale I-24-07

Indian Motorcycle has determined that some Model Year 2024 Chieftain, Roadmaster, Springfield, Challenger, and Pursuit motorcycles may have been produced with a rear suspension pushrod, which does not meet design specifications. The rear suspension pushrod may buckle under load, which can result in pinching the main chassis harness, damage to the coolant reservoir, damage to the rear tire, or the rear of the motorcycle bottoming out under load, increasing the risk of a crash and serious injury

Indian Motorcycle is currently evaluating a repair procedure for this concern and will provide an update to dealers in the coming weeks.

NOTICE: Failure to withhold retail sales until corrective action is complete may result in penalties.

[View I-24-07 Stop Sale](#)

What Dealers Should Do?

As of July 26, 2024, **YOU MUST NOT SELL OR DELIVER** any affected **NEW OR USED affected models** until further repair details are available for this recall.

Affected Units

2024 Chieftain, Roadmaster, Springfield, Challenger, Pursuit

Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to look up affected units.

Please contact Indian Motorcycle Service by phone at 800-330-9407 or through Ask Polaris with any questions or concerns.

Thank you for your cooperation in this matter.

Sincerely,

- Indian Motorcycle Service