

External Email Think Before You Click.



Date: August 2, 2024
ATTN: All Dealership Personnel
Subject: Safety Recall I-24-07 Released

IMPORTANT SAFETY NOTICE
Stop Sale

IMPORTANT STOP SALE NOTICE!
Stop selling affected vehicles immediately.

Safety Recall I-24-07

STOP SALE I-24-07 HAS BEEN CONVERTED TO THIS SAFETY RECALL

Indian Motorcycle previously issued a stop sale notice to affected dealers relating to certain Model Year 2024 Chieftain, Roadmaster, Springfield, Challenger, and Pursuit motorcycles.

Indian Motorcycle has determined that some Model Year 2024 Chieftain, Roadmaster, Springfield, Challenger, and Pursuit motorcycles may have been produced with a rear suspension pushrod, which does not meet design specifications. The rear suspension pushrod may buckle under load, which can result in pinching the main chassis harness, damage to the coolant reservoir, damage to the rear tire, or the rear of the motorcycle bottoming out under load, increasing the risk of a crash and serious injury.

To address this concern, Indian Motorcycle has released this Safety Recall with instructions to replace the rear suspension pushrod.

[View I-24-07 Safety Recall](#)

What Dealers Should Do?

As of July 26, 2024, **YOU MUST NOT SELL OR DELIVER** any affected **NEW OR USED Model Year 2024** Chieftain, Roadmaster, Springfield, Challenger, and Pursuit motorcycles until it is repaired according to the Safety Recall

bulletin.

Dealers are required to review their sales records and make arrangements with customers for Recall completion. In addition to consumer units, dealers are required to correct any affected units in their inventory.

Affected Units

2024 Chieftain, Roadmaster, Springfield, Challenger, and Pursuit

Reference Unit Inquiry on the dealer website or the Service Communications list on the STOP site to look up affected units.

Please contact Indian Motorcycle Service by phone at 800-330-9407 or through Ask Polaris with any questions or concerns.

Thank you for your cooperation in this matter.

Sincerely,

- Indian Motorcycle Service