



1293 Glenway Drive  
Statesville, NC 28625  
T: 800-633-5206

## **SAFETY NOTICE - PLEASE READ IMMEDIATELY**

July 29, 2024

Doosan Bobcat North America, Inc. is sending this Safety Notice to certain owners of PG25 portable generators built in 2024 that are listed in Technical Service Bulletin 12-24-9. This notice alerts owners to a safety concern explained below.

The wheel lug nut torque on the selected serial number range of portable generator model PG25 may not have been torqued to engineering specifications. Wheel lug nuts (p/n 35315274) that are not tightened to the proper torque specification may cause vibration, tire wobble, or the wheel(s) could come off during towing, resulting in a crash.

We are reporting this issue to the National Highway Traffic Safety Administration (NHTSA). Federal Regulations require you to complete this safety campaign and per the Doosan Bobcat North America, Inc. Warranty Policy and Procedure Manual, you are obligated to complete the requested work within 60 days.

We request that you immediately:

1. Read the attached Safety Recall addressed to owners.
2. Contact all owners of affected portable generators and arrange to correct their machines. This will be done at no cost to the owner. Inform them that the equipment can be operated in a stationary position but must NOT be towed until the corrections are made.
3. Stop Sale/Stop Rental on all new and used portable generator affected by this campaign until they have been corrected.
4. Stop towing the affected equipment until the corrections are made.

Thank you for your attention to this matter. If you have any questions about this Safety Recall, please call Doosan Bobcat Portable Power Technical Services at 1-800-633-5206 Option #2

Yours truly,

A handwritten signature in black ink that reads "Shawn Warkenthien".

Shawn Warkenthien  
Senior Director Global Product Safety & Compliance