



R24DC

IMPORTANT SAFETY RECALL
NHTSA Number: 24V-543 (School Bus)

DATE: September 17, 2024
TO: U.S. DEALERS
SUBJECT: R24DC: FMVSS 221 Noncompliance: Joint Strength – Insufficient Roof Rivet Quantity

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company has decided that certain

- **US Vision School Bus (BBCV):**
 - Model Years: 2019-2023 September 3, 2019 through March 31, 2022
- **US All American School Bus (T3FE/T3RE):**
 - Model Years: 2019-2023 September 3, 2019 through March 31, 2022

vehicles may fail to conform to the Federal Motor Vehicle Safety Standard FMVSS 221, School Bus Body Joint Strength.

This notice applies to your bus(es) identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the attached yellow cover sheet.

It has been determined that certain Blue Bird School buses may fail to conform to the Federal Motor Vehicle Safety Standard Number 221, School Bus Body Joint Strength. The buses may contain an insufficient quantity of rivets in the roof panel joints to meet the requirement in any 8-inch segments along the roof joints, which increases the risk of an injury.

Corrective Action:

Blue Bird will notify the affected dealers and owners and will provide Repair Instructions and parts, as needed. All affected units will need to be repaired, per the R24DC Recall Inspection and Repair Instructions. The roof panel joints will be inspected and additional rivets will be installed, as necessary.

If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, provide a copy of the work order/invoice to campaignparts@blue-bird.com for Blue Bird warranty consideration.

Labor Reimbursement:

Blue Bird will reimburse the labor cost of the repairs related to this recall at no cost to the Dealer or to the vehicle owner. **The standard repair time (SRT) to accomplish the repair in accordance with the R24DC remedy procedure is outlined below.**



Labor Reimbursement: *(continued)*

R24DC Inspection

- .8 Hour (48 minutes)

R24DC Repair A

- **1-3 Rivets**
- .1 Hour (6 minutes)

R24DC Repair B

- **4-6 Rivets**
- .2 Hour (12 minutes)

R24DC Repair C

- **7-9 Rivets**
- .3 Hour (18 minutes)

R24DC Repair D

- **10-12 Rivets**
- .4 Hour (24 minutes)

Administering the Recall and Parts:

Recall R24DC should be repaired, per R24DC Recall Instructions. You may request parts at campaignparts@blue-bird.com **Parts are currently available.**

If Blue Bird's records indicate bus(es) subject to this recall were delivered in your service area, a list of affected bus(es) will be enclosed. The bus(es) will be identified by Blue Bird Body Number and Vehicle Identification Number (VIN) on the enclosed yellow cover sheet. **Dealers should verify correct owners and assure complete mailing and shipping addresses are provided for each listed owner.**

It is the Dealer's responsibility to verify the correct owner name, address, and telephone number is provided for each listed vehicle. Any corrections or updates should be made in ClaimsCenter. Addresses which cannot be updated should be forwarded to the Recall Administrator.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Dealers are reminded of their responsibilities under Section 154 of The National Traffic and Motor Vehicle Safety Act of 1991. Dealers are required to complete modifications on units in their inventory before delivering to the final owner. Reference Blue Bird Body Company Distributor Memo No. 42-92.



BLUE BIRD
Blue Bird Body Company
Page 3

R24DC

If you have in your possession or have sold a bus that was purchased from another Dealer that may be affected by this recall, please notify Lisa Hancock at 478-822-2242 or lisa.hancock@blue-bird.com
Questions regarding this recall campaign should be directed to Lisa Hancock, as well.

Sincerely,

Lisa Hancock

Corporate Recall Administrator
Blue Bird Corporation
3920 Arkwright Road, Suite 200, Macon, Georgia 31210
Phone 478.822.2242
lisa.hancock@blue-bird.com