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Sent on 07 19 2024 Expires on 10 06 2024

From Brad Ortloff, Manager of Auto Campaigns and Recalls

Subject Stop Sale/Safety Recall: 2024 Prologue Right Front Lower Control Link Inspection

DATE: July 19, 2024

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2024 Prologue Right Front Lower Control Link Inspection

On July 18, 2024, American Honda notified NHTSA of a **stop sale** and **safety recall** for 39 units of model year 2024 Prologue vehicles. The right front lower control link may contain a manufacturing defect that may cause it to fracture. If the right front lower control link fractures completely while in use, a driver may have reduced, or a loss of, vehicle control without warning to the driver, increasing the risk of a crash. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

REPAIR

Inspect the right front lower control link for the affected batch number. Replace the front right lower control link only if the batch number is found. American Honda expects an extremely small number of vehicles to be affected by this defect.

PARTS

Parts will only be available by contacting your local Parts Analyst upon confirmation of an affected unit.

TOOLS

Upon confirmation of a defective control link, a Ball Joint Remover (07-J-43631) will be shipped to your dealership with replacement part(s).

SERVICE BULLETIN

Service Bulletin 24-102, *Safety Recall: 2024 Prologue Right Front Lower Control Link Inspection* has posted to the Service Information System (SIS) as of July 19, 2024. It includes inspection, repair, parts, and warranty claim information related to this recall.

CUSTOMER NOTIFICATION

American Honda expects to complete customer notification by early September 2024.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.