



New Safety Recall Advanced Communication – 73B

FCA US LLC (FCA US) has announced a safety recall on certain 2017 - 2018 model year (RU) Chrysler Pacifica Plug-In Hybrid Electric Vehicles (PHEV).

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles have continued to experience fires originating from the high voltage (HV) battery after having the remedy for FCA US Recall ID Z11 (NHTSA Recall ID 22V-077) (Z11) completed. A folded or torn anode tab may result in the generation of lithium by-product over time. This defect, along with a second unidentified factor, may lead to an internal short within the pack and may result in a vehicle fire. A vehicle fire may increase the risk of injury to occupants and persons outside of the vehicle, as well as property damage.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to update the HV Battery Pack Control Module (BPCM) with revised software to monitor battery pack assembly operational status for conditions that could lead to a fire in the battery pack assembly. FCA US will inspect and, if necessary, replace the battery pack assembly. Until the remedy is complete, FCA US is advising owners of these hybrid vehicles to refrain from recharging them, and to park them away from structures and other vehicles. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2024.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC