

**From:** [Broadcast Messaging System](#)  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** BMW Recall 24V-xxx: Rear Cargo Rails  
**Date:** Thursday, July 11, 2024 3:17:36 PM

Publish Date: July 11, 2024  
From: Technical Service  
Expiration Date: July 25, 2024

DCSnet Message  
**Urgent**



Subject: **BMW Recall 24V-xxx: Rear Cargo Rails**

BMW AG is conducting a Voluntary Safety Recall (effective July 11, 2024) on certain Model Year 2018 - 2024 BMW vehicles.

In an extreme rear crash, the attachment between the rear cargo rail and the vehicle body could become damaged. In a rare case, the rail could start to separate from the vehicle body, which could increase the risk of injury.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Sincerely,  
Technical Service

Attachments: [B511724 Recall Notice\[1720724922451\].pdf](#)  
 [B511724 24V-xyz-CargoRail-FAQ-\(11Jul2024\)\[1720724922451\].pdf](#)  
 [B511724\[1720725363084\].pdf](#) [B511724 Recall Notice\[1720724922451\].pdf](#)  
[B511724 24V-xyz-CargoRail-FAQ-\(11Jul2024\)\[1720724922451\].pdf](#)  
[B511724\[1720725363084\].pdf](#)

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel  
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel  
BMW Passenger Cars, CC-All  
BMW SAV (Light Trucks) CC-All



SIB 51 17 24  
RECALL 24V-XXX: REAR CARGO RAILS

2024-07-11

**MODEL**

E-Series	Model Description
F97	X3 M Sports Activity Vehicle
G01	X3 Sports Activity Vehicle

**AFFECTED VEHICLES**

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of July 12, 2024, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

**SITUATION**

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Supporting Materials

[picture\\_as\\_pdf B511724 24V-xyz-CargoRail-FAQ-\(11Jul2024\).pdf](#)

[picture\\_as\\_pdf B511724 Recall Notice.pdf](#)



## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 24V-xxx: Rear Cargo Rails – B51 17 24

BMW AG is conducting a Voluntary Safety Recall (effective July 11, 2024) on certain Model Year 2018 - 2024 BMW vehicles.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Safety Recall**  
**24V-xyz**  
**Rear Cargo Rails**  
**Model Year 2018-2024**  
**BMW X3 SAV**  
**Issue Date: 07/11/2024**

**Q1. Which BMW models in the US are potentially affected by this Safety Recall?**

Model Year 2018-2024 BMW X3 SAV models in the US are potentially affected.

**Q2. What is the specific issue?**

In an extreme rear crash, the attachment between the rear cargo rail and the vehicle body could become damaged. In a rare case, the rail could start to separate from the vehicle body, which could increase the risk of injury.

**Q3. Why are other models / vehicles not included in this Safety Recall?**

Other models have a different attachment between the rear cargo rail and the vehicle body.

**Q4. Can I continue to drive my vehicle?**

Yes. However, when you are notified by BMW of this Safety Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

**Q5. How did BMW become aware of the issue?**

BMW became aware of the issue through its quality control procedures.

**Q6. How will I be informed of this Safety Recall?**

Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall and to schedule an appointment with an authorized BMW center as soon as possible to have the remedy performed. To locate your nearest authorized BMW center, please visit [bmwusa.com/dealer](https://bmwusa.com/dealer).

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at [bmwusa.com/myBMW](https://bmwusa.com/myBMW). Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit [bmwusa.com/recall](https://bmwusa.com/recall) and click on “**Manage recall notices and contact information**”.

**Q7. How will my vehicle be remedied?**

The bolts which attach the rear cargo rails to the vehicle body will be removed and replaced for free which should take about one hour.

**Q8. Do I have to wait for BMW to contact me to have the remedy performed?**

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://bmwusa.com/recall).