

IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
PO Box 30
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 24V531
FOREST RIVER ID: 51-1803

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

July 2024

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

–Forest River motorized and towable products are contained in this section–

Forest River has decided that a safety defect exists in certain 2024 Puma PUT402LFT, Salem SMT42FK, SMT42FLDL, SMT42QBQ-8, SMT44VVIEW, Wildwood WDT42DL, and 2025 Cherokee CKT39NA Travel Trailer Recreational Vehicles. Forest River is recalling the defective model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety continued satisfaction and our commitment to building great products are of the utmost importance to Forest River.

WHAT IS THE DEFECT?

Certain travel trailers equipped with certain Pacific Rim brand couplers have an incorrect load rating of 14,000 pounds and may be overloaded, causing the hitch to fail.

EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.

Hitch failure increases the risk of a crash or injury.

SERVICE PROCEDURE:

Dealership Service Department procedures can be found on Dealer Connect.

WHAT IS THE PART NUMBER OF THE REMEDY KIT?

LIPPERT PART NUMBER - 135430 2 5/16" 14000# 50-DEGREE COUPLER

DEALER REPAIR CODES: Dealer Connect

PRIOR AUTHORIZATION IS REQUIRED

CANADA	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
24V531	RC-062-05-00-004583	INSPECTION ONLY	.20 HRS
24V531	RC-062-01-00-004584	INSPECTION AND REMEDY	1.50 HRS

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CUSTOMER SERVICE WILDWOOD	(574) 534-3167
CUSTOMER SERVICE PUMA	(574) 642-0588
CUSTOMER SERVICE CHEROKEE	(260) 499-2100
LIPPERT CUSTOMER SERVICE	(432) 547-7378

The Recall shall be considered the utmost priority to remedy the 2024 Puma PUT402LFT, Salem SMT42FK, SMT42FLDL, SMT42QBQ-8, SMT44VVIEW, Wildwood WDT42DL, and 2025 Cherokee CKT39NA Travel Trailer in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2024 Puma PUT402LFT, Salem SMT42FK, SMT42FLDL, SMT42QBQ-8, SMT44VVIEW, Wildwood WDT42DL, and 2025 Cherokee CKT39NA Travel Trailer listed under this Recall.

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If your dealership has already performed the remedy to 2024 Puma PUT402LFT, Salem SMT42FK, SMT42FLDL, SMT42QBQ-8, SMT44VVIEW, Wildwood WDT42DL, and 2025 Cherokee CKT39NA Travel Trailer, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2024 Puma PUT402LFT, Salem SMT42FK, SMT42FLDL, SMT42QBQ-8, SMT44VVIEW, Wildwood WDT42DL, and 2025 Cherokee CKT39NA Travel Trailer in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.

Sincerely,
Forest River, Inc.
Office of Corporate Compliance