

From: news@mail.keystonerv.com <news@mail.keystonerv.com>

Sent: Friday, August 16, 2024 12:45 PM

To:

Subject: Keystone RV Loose Sidewall Metal Safety Advisory Campaign 24-456

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Keystone RV Loose Sidewall Metal Safety Advisory Campaign 24-456



KEYSTONE
RV COMPANY

RECREATIONAL VEHICLE

SAFETY RECALL NOTICE

Safety Recall: US: **24V-521**

CAN: **2024-401**

Safety Advisory: 24-456

August 13, 2024

Keystone RV Company

SAFETY ADVISORY 24-456

Dear Keystone and Dutchmen Dealers,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2024 Aspen Trail, Colorado, Springdale, Hideout Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for this recall:

It has been decided that the vehicles in the recall population have experienced loose sidewall metal in transit. Under certain conditions during travel, sidewall

metal may become dislodged leading to an increased risk of personal injury. The vehicles included in the recall are:

2024 Aspen Trail 260THLOFT, 360THLOFT, Serial Number Range: R8922052 - R8922876

2024 Colorado 360THCLOFT, Serial Number Range: R8950864 - R8950883

2024 Springdale 245ML, Models: Serial Number Range: RW105242 - RW105389

2024 Hideout 24LOF, Serial Number Range: RW244340 -RW245511

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.**

Please log-in to Key Express for your list of VINs in campaign 24-456.

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. [Please click here for a copy of the Safety Advisory 24-456](#), which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

Keystone RV Company

cc - National Highway Traffic Safety Administration (NHTSA)

cc - Transport Canada

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KEYSTONE
RV COMPANY

CAMP BETTER



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