



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 24V-521
CAN: 2024-401
Safety Advisory: 24-456
August 13, 2024

SAFETY ADVISORY 24-456

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2024 Aspen Trail, Colorado, Springdale, Hideout Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for
this recall***

It has been decided that the vehicles in the recall population have experienced loose sidewall metal in transit. Under certain conditions during travel, sidewall metal may become dislodged leading to an increased risk of personal injury. The vehicles included in the recall are:

Year	Model	Serial Number Ranges
2024	Aspen Trail 260THLOFT, 360THLOFT	R8922052 - R8922876
2024	Colorado 360THCLOFT	R8950864 - R8950883
2024	Springdale 245ML	RW105242 - RW105389
2024	Hideout 24LOF	RW244340 -RW245511

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»	«VIN2»	«VIN3»	«VIN4»
«VIN5»	«VIN6»	«VIN7»	«VIN8»
«VIN9»	«VIN10»	«VIN11»	«VIN12»
«VIN13»	«VIN14»	«VIN15»	«VIN16»
«VIN17»	«VIN18»	«VIN19»	«VIN20»
«VIN21»			

-- Serial numbers with ‘*’ have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #24-456, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada