

[Next Unread Message](#)

**View Message**

<b>Sent on</b>	07	03	2024	<b>Expires on</b>	08	21	2024
----------------	----	----	------	-------------------	----	----	------

**From** Brad Ortloff, Manager of Auto Campaigns and Recalls

**Subject** Stop Sale/Noncompliance Recall: 2024 CR-V Hankook Tire Inspection

DATE: July 3, 2024

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Noncompliance Recall: 2024 CR-V Hankook Tire Inspection

On June 7, 2024, Hankook Tire America Corp. filed a Part 573 Noncompliance Recall Report (ID# 24T-007) with NHTSA related to certain tires missing the 4-digit week and year code mark in the tire identification number (TIN) required by Federal Motor Vehicle Safety Standard number 139.

On July 2, 2024, American Honda notified NHTSA of a **stop sale** and **noncompliance recall** for certain model year 2024 CR-V units that are potentially affected by this defect. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.** American Honda expects an extremely small number of tires with a missing TIN date code.

**REPAIR**

Inspect all four tires for missing TIN date code. Replace tires only if the TIN date code is missing.

**PARTS**

Replacement tires are available through your authorized Honda Tire Center (Tire Rack). Replaced tires will be collected.

**TOOLS**

There are no special tools needed for this recall.

**SERVICE BULLETIN**

Service Bulletin 24-093, *Noncompliance Recall: 2024 CR-V Hankook Tire Inspection* has posted to the Service Information System (SIS) as of July 3, 2024. It includes inspection, parts, repair, and warranty information related to this recall.

**CUSTOMER NOTIFICATION**

American Honda expects to complete customer notification by mid-August 2024.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.