

IMPORTANT SAFETY RECALL

NHTSA Recall # 24V-506

Tiffin Recall # TIF-140

August 26, 2024

Spare Tire Wheel Bolts

Dear Tiffin Motorhome Dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists in certain **2022 Cahaba Motorhomes, 2024 Convoy Motorhomes, and 2023, 2024 and 2025 GH1 Motorhomes, built between December 20, 2021, and May 8, 2024.**

Certain motorhomes did not have wheel bolts for the spare tire included with the spare tire kit. In the event of the spare tire needing to be installed, an owner may erroneously try to install the spare tire with the wheel bolts from the standard tire. Using incorrect wheel bolts to install the spare tire may cause it to loosen and may detach from the motorhome, leading to an increased risk of a crash.

Tiffin Motorhomes will send a set of wheel bolts for the spare tire to all motorhomes involved in the recall. These wheel bolts should be placed in the motorhome so that they are available if the spare tire needs to be installed.

Owners will be notified by mail about the recall and will be instructed to contact Tiffin Motorhomes to order a set of wheel bolts for their motorhome. If owners contact your dealership about this recall, please instruct them to contact Tiffin Motorhomes by email recalls@tiffinmotorhomes.com or by phone at 256-356-8661 to order the spare tire bolts. This recall repair will be completed at no charge to the owner of the motorhome.

Please verify the motorhome is involved in this update **before** ordering parts for motorhomes at your dealership. To verify a motorhome's involvement in this safety recall, please visit our website, tiffinmotorhomes.com. Choose the "Dealer Login" page and click on "Vehicle Recall Lookup" and enter the complete 17-digit VIN number. No login or password is needed. To view work instructions, please click on "Flat Rate Manual" and choose "RECALLS" for Model and "RECALLS" for the Section, scroll down to the NHTSA recall number for the recall you are looking for and choose "Show Files" and then download the work instructions.

Please be reminded that it is a violation of Federal law for you to sell or lease any new Tiffin Motorhome covered by this notification until this recall has been performed on the motorhome. Substantial civil penalties apply to violations of this law.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes