

# MACK TRUCKS RECALL ALERT



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**Subject:** Safety Recall SC0468, Auxiliary Axle Tie Rod Assembly  
**Recall Number:** SRA-M468  
**Date:** July 3, 2024  
**Applicable Markets:**  U.S.  Canada  Export

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## **Description**

Vehicles may have been built with auxiliary axle tie rod assemblies containing a ball stud with improper heat treatment. Failure of the ball stud could result in (1) improper operation of the lift axle steerable wheels, (2) partial separation of the tie rod assembly from the lift axle, and/or (3) foreign object debris on the roadway, increasing the risk of a crash and/or injury.

There have been no field reports, warranty claims or customer complaints associated with this issue.

The remedy will be to inspect for suspect axle serial numbers and if found to be suspect, the tie rod end assembly will be replaced.

## **Model and Model Years Affected**

- Certain 2025 Mack Granite, LR and Pinnacle model vehicles manufactured April 11, 2024 through June 18, 2024.

## **Vehicle Quantities**

- 60 vehicles (59 US and 1 Canada)

## **Dealer Responsibilities**

- The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act require dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.
- Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

## **Notification Release Schedule**

- Vehicle list will be posted on the Trucks Dealer Portal July 3, 2024.
- Owner notification letters will be released on or before August 30, 2024.
- Repair Instruction will be released once they are available.

## **Contact**

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com).