



Safety Recall Alert

To: Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Region: U.S.
 CAN

Bulletin: SRA-V24-05

Date: June 10, 2024

Valid to: N/A

Action Required? Yes No

From: Corey Martin, Product Regulation Specialist

Subject: Safety Recall RVXX2405, Auxiliary Axle Tie Rod Assembly

Description

Vehicles may have been built with auxiliary axle tie rod assemblies containing a ball stud with improper heat treatment. Failure of the ball stud could result in (1) improper operation of the lift axle steerable wheels, (2) partial separation of the tie rod assembly from the lift axle, and/or (3) foreign object debris on the roadway, increasing the risk of a crash and/or injury.

There have been no field reports, warranty claims or customer complaints associated with this issue.

The remedy will be to inspect for suspect axle serial numbers and if found to be suspect, the tie rod end assembly will be replaced.

Model and Model Years Affected

Certain 2025 Volvo VN and VHD model vehicles manufactured April 11, 2024 through June 5, 2024.

Vehicle Quantities:

13 (12 US and 1 Canada)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal July 3, 2024.
- Owner notification letters will be released on or before August 30, 2024.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.