



## **IMPORTANT SAFETY RECALL**

### **NHTSA Recall # 24V500 for Freedman Recall # 24E026 GO-ES Space Saver Foldaway**

August 4, 2024

Dear ARBOC Dealer:

This notice is sent to you in accordance with the National Highway Traffic Safety Administration (NHTSA). NHTSA Recall Number: 24V500 Seat back malfunction-Freedman Recall # 24E026 GO-ES Space Saver Foldaway Seats.

Freedman Seating Company (FSC) has determined that a defect relating to motor vehicle safety exists on GO-ES Space Saver Foldaway Seats manufactured between December 11, 2023 and January 31, 2024, Spirit of Freedom (SOF) and Spirit of Freedom-Ford (SOF-F) models built at ARBOC Specialty Vehicles.

#### REASON FOR THIS RECALL

ARBOC Specialty Vehicles, LLC has been notified of Freedman Seating Company (FSC) Recall 24E026. This recall states that the GO-ES Foldaway Seat may have a defect which may increase the risk in occupant injury in the event of a vehicle collision. The seat back cushion may become disengaged from the dump mechanism when there is a high load applied to the shoulder portion of the seat belt. If the seat back recliner mechanism is not fully engaged the seat back could release when a substantial load is applied to the shoulder belt potentially increasing the risk of injury to the seat occupant during a vehicle crash.

#### WHAT WE WILL DO

ARBOC Specialty Vehicles will notify our affected dealers and customers for Freedman Seating Company of this Recall. Please note, as this is a Freedman Recall, owners are instructed to contact FSC directly (not ARBOC) for any issues you may have.

#### WHAT YOU SHOULD DO

To correct this condition, Freedman Seating Company has developed a simple inspection procedure. If the seat does not pass the inspection, then there is an easy remedy. A document and video describing the inspection can be found here: <https://freedmanseating.com/recall/24e026/>

An Inspection & Service Procedure is attached that provides instruction on how to inspect the seat and repair it if necessary. These documents can also be found here <https://www.freedmanseating.com/wp-content/uploads/2024/03/GO-ES-Spacesaver-Foldaway-Service-Instructions-External.pdf>

Upon completion of the recall inspection or repair work, the Customer must file a claim with FSC Customer Service for reimbursement referencing FSC Recall #24E026 on the claim.

**ARBOC SPECIALTY VEHICLES LLC, 51165 Greenfield Parkway, MIDDLEBURY, INDIANA 46540  
574-825-4880 (PHONE) \* 574-825-1750 (FAX)  
www.ARBOCsv.com**



FSC Recall Contact:

Terry Gogins or Anthony Lee  
Customer Service Representative  
Freedman Seating Company  
4545 W Augusta Blvd  
Chicago, IL 60465  
800-443-4540

[Terry.gogins@freedmanseating.com](mailto:Terry.gogins@freedmanseating.com)

[Anthony.lee@freedmanseating.com](mailto:Anthony.lee@freedmanseating.com)

Owners of affected buses have been notified in a letter instructing them perform inspection. A copy of this letter is attached for your review.

Freedman Recall instructions are attached. Reimbursement should be sought through Freedman Seating Company.

Thank you for your prompt attention to this matter.

Sincerely,  
ARBOC Specialty Vehicles, LLC