



DATE: July 2024

TO: Micro Bird Distributors

SUBJECT: Recall 24-109-EUC / NHTSA Recall 24V485

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Micro Bird has decided that a which relates to motor vehicle safety, exists in certain 2008-2015 MBII, 2008-2024 G5 and 2015-2023 T-Series transit buses.

In the recalled vehicles, the rear emergency door exterior handle may not be resistant enough, increasing the chance of the handle breaking when a strong force is applied. If the handle is broken, a first responder would not be able to open the emergency door from outside, increasing the risks of injury.

To complete this recall, owners will contact you to make an appointment to have their vehicle(s) corrected. Please make sure to order the required handle to have it on hand at the time of the appointment. It may be possible to order a few in advance.

We request that you apply for reimbursement via the GOLS claim system with detailed invoices, a list of repaired vehicles so we can update our files.

Micro Bird Corporation will provide correction instructions and parts, as well as reimburse labor to mitigate this recall at no charge.

The allotted time to correct the defect is 15 minutes per vehicle.

Important: We want to remind you that recalled vehicles must be corrected before you sell, lease, or deliver them; vehicles returned at the end of a lease must be corrected before they can be offered for sale as used vehicles.

We apologize for any inconvenience this situation may cause and we thank you for your cooperation.