



STOP SALE AND DELIVERY – SAFETY RECALL

Date: June 28, 2024

Subject: Stop Sale and Delivery for Safety Recall - Update

Affected Models:

- **Certain 2025MY F-Series Vehicles Produced Between 4/19/2024 – 5/13/2024**

To: Isuzu Dealer Principal, Sales Manager and Service Manager

Effective immediately, stop the sale and delivery of affected vehicles in your inventory, even if a customer has purchased an affected vehicle. We are in the process of taking steps to address a safety-related defect in these vehicles. **Federal law prohibits the sale and delivery to customers of any vehicle containing a safety defect. You must not deliver any covered vehicles to customers until after the vehicle has been remedied (or, in this case, as to affected vehicles that are/have been inspected and found not to require any physical repairs, until after we have instructed you via the campaign bulletin to put a Campaign Label on the vehicle).**

WHAT IS THE CONDITION?

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in thirty-eight (38) 2025MY F-Series vehicles produced between 4/19/2024 and 5/13/2024. The affected vehicles may have been built with tie rod ball studs that were subjected to an improper heat treatment, which results in tie rods that do not meet material design strength requirements and are vulnerable to the ball studs fracturing. If one or more of the ball studs within the tie rod fractures, the center link can detach from the steering knuckle, resulting in a sudden loss of steering control and **increasing the risk of a crash.**

WHAT WE WILL DO

Isuzu Commercial Truck of America, Inc. has issued this updated notice, and revised campaign bulletin CB24-E-001A to provide dealers with the service procedure for those vehicles that require tie rod assembly replacement.

PARTS

Parts will be shipped from Isuzu directly to the dealer or location where the vehicle will be repaired. Isuzu will contact you directly with details. If you have any questions about parts, please contact your Isuzu DSPM.

WHAT YOU SHOULD DO

Review updated bulletin CB24-E-001A for instructions to complete this recall. Vehicles that require tie-rod assembly replacement must remain on hold **and are not to be driven** until the tie rod assembly has been replaced.

We regret any inconvenience this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.