



IMMEDIATE INSPECTION NOTICE

Date: June 07, 2024

Subject: Immediate Inspection Notice

Affected Models:

- **Certain 2025MY F-Series Vehicles Produced Between 4/19/2024 – 5/13/2024**

To: Isuzu Dealer Principal, Sales Manager and Service Manager

Effective immediately, **stop the sale and delivery of affected vehicles in your inventory**, even if a customer has purchased an affected vehicle.

WHAT IS THE CONDITION?

A limited number of 2025MY F-Series vehicles produced between 4/19/2024 and 5/13/2024 may have been equipped with unapproved steering tie-rod assembly ball joints.

WHAT WE WILL DO

We will provide you with an Inspection Procedure for affected vehicles in your inventory, if any, along with this Notice. You will receive further information and instructions regarding the affected vehicles, depending on the results of the vehicle inspection, in the near future.

WHAT YOU SHOULD DO

Confirm the affected vehicles in dealer inventory, perform the inspection in accordance with the Inspection Procedure, and open a TAL case referencing this Immediate Inspection. All affected vehicles are to remain on hold until further notification is received.

We regret any inconvenience this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.



AFFECTED DEALER INVENTORY F-SERIES STEERING TIE-ROD ASSEMBLY INSPECTION PROCEDURE

AFFECTED VEHICLES

- Certain 2025MY F-Series Vehicles Produced Between 4/19/2024 – 5/13/2024

SERVICE INFORMATION

In certain 2025MY F-Series Vehicles Produced Between 4/19/2024 – 5/13/2024, the steering tie-rod assembly must be inspected.

The following inspection procedure applies **ONLY TO AFFECTED VEHICLES IN DEALER INVENTORY**.

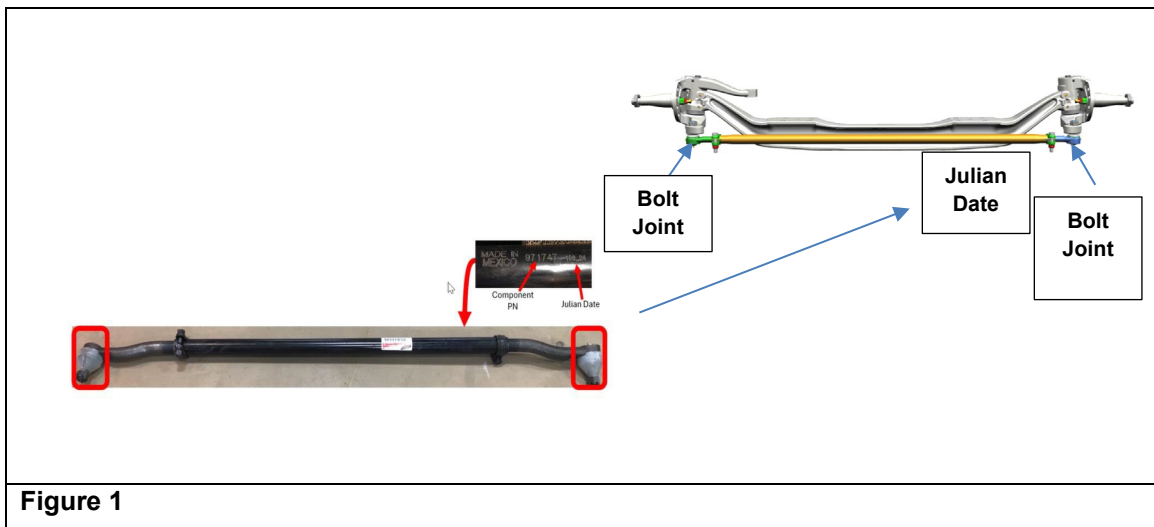
Affected vehicles in dealer inventory, if any, **must** remain in your inventory following completion of this inspection until you receive further instructions from Isuzu Commercial Truck of America, Inc. (ICTA).

NOTE: Dealers are to confirm vehicle eligibility prior to beginning repairs by using the Isuzu Vehicle Inquiry System (IVIS). Not all vehicles may be involved.

INSPECTION PROCEDURE

STEERING TIE-ROD ASSEMBLY INSPECTION – NEW DEALER INVENTORY ONLY

1. Locate the information of the component part number and Julian date stamped on the steering tie-rod assembly center tube as shown in Figures 1 and 2.





2. Record the Part Number and Julian date code.
3. Take a photo of the Part Number and Julian date code.
4. Call Technical assistance to open a TAL case and provide the photo(s) and recorded information to the TAL representative.

Further instructions and information, including Warranty Claim submission information, will be provided in the near future.