

Reference Number: GCUS-3-3282

N242447940 - Noncompliance Recall - Blank Cluster Display

GENERAL MOTORS

DCS6928

URGENT - DISTRIBUTE IMMEDIATELY

Date: June 28, 2024

Subject: N242447940 - Noncompliance Recall

Blank Cluster Display

Models: 2023-2025 Cadillac XT5

2024-2025 Cadillac XT6

Equipped with DISPLAY INSTRUMENT - DRIVER INFO ENHANCED (MULTI COLOR ENHANCED GRAPHIC)
(RPO UHS)

General Motors is releasing Noncompliance Recall N242447940 today.

Certain VINs have been marked "Open" in IVH. The remaining VINs have been moved to upcoming Noncompliance Recall N242447941, and will be marked Incomplete Remedy Not Available. These VINs remain on Stop Delivery. Please verify a VINs involvement by checking in IVH prior to performing any repairs. IVH is the best source for individual VIN inquiries.

What Should Dealers Do: Dealers should review IVH or the Dealer Maxis reports for open VINs in their inventory. Dealers can view the attached bulletin and it will also be displayed in Service Information tomorrow.

The Stock VIN list of vehicles in dealer inventory is attached to this message. Note: this list is only accurate at the time of report creation and all VINs should be validated in IVH prior to repair.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE