

MACK TRUCKS RECALL ALERT



Subject: Safety Recall SC0467, MD (Electric) High Voltage Electrical Connector
Recall Number: SRA-M467
Date: June 17, 2024
Applicable Markets: U.S. Canada Export

Description

Vehicles may not have the mechanical connector lock properly engaged for the High Voltage cable. An improperly locked connector may come loose over time and may result in a sudden loss of power.

The sudden loss of motive power and steering may result in an increased risk of crash. **Owners will be notified and instructed to not drive their vehicles until recall repairs have been completed.**

There have been no field reports, warranty claims or customer complaints associated with this issue.

The vehicles will be inspected and repaired as necessary.

Model and Model Years Affected

- Certain 2024 Mack MD (Electric) model vehicles manufactured June 22, 2023 through December 12, 2023.

Vehicle Quantities

- 24 vehicles (all US)

Dealer Responsibilities

- The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act require dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.
- Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Notification Release Schedule

- Vehicle list will be posted on the Trucks Dealer Portal June 17, 2024.
- Owner notification letters will be released on or before June 30, 2024.
- Repair Instruction will be released once they are available.

Contact

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.